



CLIENT INTERNET ACCESS REQUEST AND
TERMS AND CONDITIONS OF USE

Steps for completing this request:

1. Carefully read all terms and conditions
2. Sign and date document
3. Ensure all requested information is provided
4. Send this agreement to client.services@acmelab.com

If you have any questions please call client services at:
Vancouver: +1 604 253 3158 Santiago: +56 2 7486771

By requesting an Acme ACCESS user name and accessing information, data or materials contained in the Acme ACCESS web pages ("Acme ACCESS"), you hereby agree to accept the following terms and conditions:

It is the responsibility of the company or client who requested the login name to inform Acme Analytical Laboratories Ltd. (AcmeLabs) in writing of any staff changes or any other reasons why users should no longer have access to all or part of Acme ACCESS. Users of Acme ACCESS agree to discontinue use of their account immediately upon termination from their employer and to notify Acme Client Services in writing to close the account at such time.

Security of usernames and passwords is the responsibility of the client. Passwords should be changed regularly and chosen in a suitable manner as to prevent unauthorized access to the Account. Clients are urged to change temporary passwords immediately on receipt. Passwords should contain numbers, letters and non alphanumeric characters. Passwords should not contain personal information which is easily guessed by others such as birth dates, anniversary dates and phone numbers. Sharing of IDs is not recommended as individual accounts can be provided.

AcmeLabs shall not be held liable for improper or incorrect use of the information, data or materials described and/or contained in Acme ACCESS. These information, data and materials are not legal documents and are not intended to be used as such.

The client understands that while AcmeLabs does try to ensure that Acme ACCESS is available 24 hours a day, 365 days of the year however from time to time the service may not be available due to scheduled or unexpected network outages, maintenance and updates.

The user hereby recognizes that the information, data and materials are constantly changing and may change over time without notice. The laboratory makes every effort to ensure accuracy however AcmeLabs cannot assume responsibility for errors or omissions.

The user recognizes and acknowledges that the information and data obtained from Acme ACCESS may be inaccurate or unreliable if used by others or for purposes other than the intended purpose of its design. AcmeLabs is not responsible for the use or reliance upon the information or data obtained from Acme ACCESS.

AcmeLabs reserves the right to terminate a user account without notice if there is any evidence of misuse.

I have read this Agreement and agree to the terms and conditions.

Name

Signature

Date

Office Phone Number (required)

Cell Phone Number

Office phone number is required for authorization verification and must be the parent company office phone number.

Please provide me with access to the following client(s) and project(s) information and results. If no project is specified access will be granted to all projects.

Client Name	Project(s)

Please provide a suggested username(s)

I authorize AcmeLabs to e-mail my username and temporary password to me at this address.

E-mail address

FOR ACMELABS USE ONLY
Verify the following information

Is the client currently listed on existing requisition forms for current client jobs?
If Yes:
 Confirm by calling the company phone number

If No:
 Contact the sample submitter for the company to verify if user is authorized to have access

Authorization Granted by: _____ Attach correspondence

Confirm request by calling company phone number

Assigned User ID _____

Account created by: _____ Date: _____